

From: bobmarksmi@hotmail.com,

Subject: MMC Australia 2021 Cancellation Information

Date: Sun, Oct 11, 2020 1:41 pm

Attachments: Celebrity 10-5-2020 guest letter Suspending MMC Australia 2021cruise.pdf (96K), FLYER MMC JAPAN CRUISE MARCH 2022.docx (111K)

Dear *Guest Confirmed when Celebrity Cancelled group Australia Cruise.*

Sorry it was necessary for Celebrity to cancel our Clubs group Cruise on October 6, 2020. . Celebrity Cruises extended the suspension of their global operations for all sailings departing on or before November 30, 2020. This includes the Winter 2020/2021 season in Asia and Australia. Celebrity has assembled a "Healthy Sail Panel" of globally recognized experts, who are working alongside our public health and medical team, to guide the cruise industry's way forward in response to the pandemic. They would like you to know that this decision was not made lightly. Celebrity changes improvising sanitation conditions on their fleet are available at their web-site.

MMC Passengers confirmed at time of Cruise cancellation, paid Celebrity a \$450.00 pp deposit with a credit card. Celebrity has offered guest a Future Cruise Credit (FCC) of 125% of each guest funds paid (\$450 is amount of funds deposited paid by most guest times 125% = a FCC value of \$562.50 per person) available for future cruise travel until December 31st, 2021. Selection may be any sailings through May 4th, 2022. The value of the FCC will be processed by Celebrity November 4, 2020 via email. When redeeming Future Cruise Credit, only one FCC may be applied per person.

Guest preferring a refund to their original method of payment, as opposed to a FCC, requires sending a email request to bobmarksmi@hotmail.com no later than **October 28, 2020**. Refunds once requested should be received within 30-45 days of the request. Regardless of what option guest select, our pleasure advising S and K Travel is refunding 100% of funds guest submitted to them. No cancellation charge or fee for guest confirmed when Celebrity cancelled their cruise. Guest requesting refunds will receive a check from S and K mailed to the address on their reservation form. .

Guest who may have pre-booked any Celebrity excursions, beverage, internet, specialty dining or other on board packages, have the options of receiving 125% On-board Credit (OBC) for all these funds paid, applicable on your next sailing or you may choose a 100% refund. In order to receive the 125% On-board Credit for these paid funds, please advise decision in your email. A form has to be submitted to Celebrity. Guest who do not submitted their choice for On-board Credit by **October 16th, 2020**, automatically receive a refund of the original method of payment. Important to please e-mail bobmarksmi@hotmail.com before **October 13, 2020** if you want OBC of 125% and copy the message to Sherry Rawdon S and K group coordinator at sherrytravel.com.

Thanks!!!

The Marco Men's Club, Regards Bob

PS: We attached Club's new Celebrity cruise (#48) flyer announced yesterday.